



CLAIM REPORT to policy no.:

Policyholder:

Claim number of the policyholder:

1. Truck - trailer particulars:

a) Contractor:

b) Vehicle registration no.:

Trailer:

c) Driver:

Codriver:

2. Particulars of pick up and delivery:

a) Place of departure:

Place of destination:

b) Date of departure:

Date of arrival:

c) Who loaded?

Sender

Driver

Who else?

d) Did the driver check the quantity during loading?

Yes

No

e) Who unloaded?

Consignee

Driver

Who else?

3. Claim particulars:

a) Expected claim amount (estimated, if necessary)?

b) Which goods are missing or damaged?

c) Was the damaged good packaged?

Yes

No

d) How was it packaged?



e) When did the damage happen?

during... loading transport unloading unknown

f) Did the consignee confirm receipt without reservations?

Yes No

Text of the reservation:

on the: CMR waybill Delivery Note Shipping transfer note

g) When did you discover the damage?

during... loading transport unloading unknown

h) Was a loss adjuster/surveyor consulted/involved?

Yes No

When? Who?

i) Where are the damaged goods?

j) Is it possible to use/sell the remaining goods?

Yes No

k) Which police station was the damage reported to (in case of accidents, thefts, shortages)?

Case number:

l) Description of how the damage occurred:

m) Do you have objections to the claim?

Yes No

What are they?



4. *way of handling the compensation claim:*

Would you like us to correspond directly with the claimant? Yes No

Would you like bank transfers to be made directly to the claimant?

5. *Enclosures:*

Complete documents accelerate the settlement!

Attached are:

Other:

Waybill

Driver's take-over receipt

Claim invoice

Consignee's signees receipt

The undersigned confirms, in lieu of oath, the accuracy of the above information and authorises Lutz Assekuranz Versicherungsvermittlung Ges.m.b.H., A-1030 Vienna, Erdberger Lände 26A/9.1, to access the police report and request copies thereof.

Driver

Stamp and signature of the policyholder

Date

Signature of the external contractor