

LUTZ ASSEKURANZ Versicherungsvermittlung Ges.m.b.H.

First contact customer information

About us

605.01/10.

Lutz Assekuranz Versicherungsvermittlung Ges.m.b.H. is a competent and reliable partner for freight forwarders, hauliers and the shipping industry in all matters of insurance protection. Lutz Assekuranz acts as a broker for high-quality insurance products at a reasonable price on behalf of its partners – nationally and internationally.

As an insurance intermediary, commercially we are both, broker and an insurance advisor; further we hold no financial entanglements with insurance companies. Independent from insurers and banks, we act exclusively in the best interest of our clients. This is also true when it comes to settling claims, which the company processes self-contained. It is also entitled by insurers to receive premiums. You can find more information about Lutz Assekuranz Versicherungsvermittlung Ges.m.b.H. online at: <u>www.lutz-assekuranz.eu</u>.

Due to legal provisions, we are obliged to inform potential, new clients about the following facts:

1. Lutz Assekuranz Versicherungsvermittlung Ges.m.b.H. is registered as an Insurance intermediary in the Gewerbeinformationssystem Austria (GISA) with the GISA-number 24197069 and has concluded a professional liability insurance in accordance with § 137 GewO.

2. Information about insurance intermediaries listed in the insurance intermediary register can be found online at https://www.gisa.gv.at/vkr. Complaints authority: BMWFW

Lutz Assekuranz Versicherungsvermittlung Ges.m.b.H attaches utmost importance to the protection of the privacy of its customers and adheres strictly to the data protection regulations when processing personal data. Attached to this "first contact customer information" please find the data protection declaration and information pursuant to Art. 13 and 14 DS-GVO of the Lutz Assekuranz Versicherungsvermittlung Ges.m.b.H.

Besides the legal provisions, the general terms and conditions of the Austrian insurance brokers, from September 2008 apply in their most recent version (see <u>www.lutz-assekuranz.eu</u>). For any disputes with our company, the place of jurisdiction is Vienna and, with the exception of the IPRG, Austrian law is agreed.

Lutz Assekuranz is a fully-owned subsidiary of Lutz Assekuranz-Makler GmbH with legal seat in Munich, whose shares are entirely held at deas Deutsche Assekuranzmakler GmbH in Berlin which, in turn, is part of Ecclesia Group based in Detmold (head office). With a turnover of 217 million euros and 1,750 employees, the Ecclesia Group is the largest German insurance broker for companies and institutions (www.ecclesia-group.com). The Ecclesia Group operates its own companies in Austria, Switzerland, Italy, Belgium, the Netherlands and Turkey. With its partners in the Ecclesia Global Network it has a worldwide presence.