



## **LUTZ ASSEKURANZ Versicherungsvermittlung Ges.m.b.H.**

First contact customer information

### **About us**

Lutz Assekuranz Versicherungsvermittlung Ges.m.b.H. is a competent and reliable partner for freight forwarders, hauliers and the shipping industry in all matters of insurance protection. Lutz Assekuranz acts on behalf of its partners as a broker for high-quality insurance products at a reasonable price – nationally and internationally.

As an insurance intermediary, commercially we are both, broker and an insurance advisor; further, we hold no financial entanglements with insurance companies. Independent from insurers and banks, we act exclusively in the best interest of our clients. This is also true when it comes to settling claims, which the company processes self-contained. It is also entitled by insurers to receive premiums. Unless agreed otherwise, the consulting is provided on the basis of personal and balanced analysis, whereas market restrictions according to eventually enclosed sheets (especially general insurance conditions) are indicated. As an insurance intermediary, we obtain our commissions from the relevant insurers directly; these are commissions according to § 30 MaklerG (Austrian Brokers Act) as well as possible final, following, support, revenue, portfolio commissions, bonifications, administration fees etc. You can find more information about Lutz Assekuranz Versicherungsvermittlung Ges.m.b.H. online at: [www.lutz-assekuranz.eu](http://www.lutz-assekuranz.eu).

Due to legal provisions, we are obliged to inform potential, new clients about the following facts:

1. Lutz Assekuranz Versicherungsvermittlung Ges.m.b.H. is registered as an insurance intermediary in the Commerce Information System Austria (GISA) with the GISA-number 24197069 and has concluded a professional liability insurance in accordance with § 137 GewO (Austrian Commercial Code).
2. Information about insurance intermediaries listed in the insurance intermediary register can be found online at <https://www.gisa.gv.at/vkr>. Complaints authority: BMWFW
3. Die Lutz Assekuranz Versicherungsvermittlung Ges.m.b.H. is a member of the Austrian Chamber of Commerce. The supervisory authority (information according to § 5 (1) 5 E-CommerceG (Austrian E-Commerce Act)): Magistrate of the City of Vienna – Magistrat der Stadt Wien, MBA 12., Schönbrunner Straße 259, 1120 Wien.

Lutz Assekuranz Versicherungsvermittlung Ges.m.b.H attaches utmost importance to the protection of the privacy of its customers and adheres strictly to the data protection regulations when processing personal data. Attached to this “first contact customer information” please find the data protection declaration and information pursuant to Art. 13 and 14 GDPR of the Lutz Assekuranz Versicherungsvermittlung Ges.m.b.H.

Besides the legal provisions, the general terms and conditions of the Austrian insurance brokers, from September 2008 apply in their most recent version (see [www.lutz-assekuranz.eu](http://www.lutz-assekuranz.eu)). For any disputes with our company, the place of jurisdiction is Vienna and, with the exception of the IPRG, Austrian law is agreed.

Lutz Assekuranz is a fully-owned subsidiary of Lutz Assekuranz-Makler GmbH with legal seat in Munich, whose shares are entirely held at Ecclesia Specialty Holding in Berlin which, in turn, is part of Ecclesia Group based in Detmold (head office) ([www.ecclesia-group.com](http://www.ecclesia-group.com)). The Ecclesia Group operates own companies in Austria, Belgium, Spain, the Netherlands and Turkey. With its partners in the ECCLESIA GLOBAL NETWORK it has a worldwide presence.